

Car Availability and Rates

Display with flight segments	/#+CAL/ET (# = air segment)
Display without flight segments	CAL05SEP-07SEPCDG/ARR-3P/DT-3P/ET
Display Local Availability & Rates	CAL6JUL-11JULLONW64/ARR-9A/DT-9A/ET
Display One-way between Airports	CAL10JAN-12JANFRA/ARR-9A/DT-4P/DO-TXL/ET
Display One-way Airport to Local	CAL22JAN-23JANLHR/ARR-3P/DT-3P/DO-ETLONW64
Display One-way Local to Airport	CAL23JAN-24JANBCNC62/ET/ARR-9A/DT-4P/DO-BCN
Display One-way Local to Local	CAL22SEP-23SEPPARC62/ET/ARR-9A/DT-4P/DO-ETPARC64

Optional Shop Qualifiers

Display by Car Type	.CDMR
Display Contracted Rate / Corporate Account	/CD-ETXXXXXXXX
Display in a different currency	/\$XXX
Display by Loyalty number	/ID-ETXXXXXXXX

Sell Formats

Reference Sell from Availability Display	0A2 (2 = line number)
Direct Sell between Air Segments	/#+0CARETCDMR (# = air segment)
Direct Sell after one-way Air Segment	/#+0CARET-20AUGCDMR/DT-2P (# = air segment; date/time is return)
Direct Sell without Air Segment	0CARETCDG05SEP-07SEPCDMR/ARR-3P/DT-3P
Direct Sell Local Location	0CARETMAD05SEP-07SEPCDMR/PUP-MADC61/ARR-3P/DT-3P

Optional Sell Qualifiers

(SI field should be last qualifier)

Billing Reference	/BR-XXXXXXXX
Frequent Travel Number	/FT-AA1234 (AA = airline code)
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Child Seat	/SQ-CST (use a - (dash) between multiple entries)
Coupon Code	/SI-PC-XXXXXXXX
Flight Information	/ARR-DL123-1130A
Name (if different than first name in PNR)	/NM-LAST FIRST
Supplemental Information	/SI-XXXXXX (use space between multiple entries)

Methods of Payment

Booking with Contract ID (CD) and Billing Number (G) (No Loyalty Number)	/CD-contractid/G-ETbillingnumber
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-loyaltynum/G-ETbillingnumber
Voucher Payment-Full Credit (Expanded Electronic Voucher)	/EVV-FC/BN-billingnumber
Voucher Payment-Days/Group (Expanded Electronic Voucher)	/EVV-GDA/BN-billingnumber
Voucher Payment-Value (Expanded Electronic Voucher)	/EVV-EUR123.45/BN-billingnumber (destination currency)
Credit Card Guarantee	/G-XX123456789EXPMYY (XX = credit card type)

Enterprise Locations

Display list of locations by city	CAILON/ET
Display list of locations by country	CADETCDG
Display airport location policy	CADETMADC65

Rate Rules

Display Rate Rule	CAVA2 (2 = segment number)
Redisplay Car Quote	CAL*R

Modify*

Modify Car Type	CAM2T/CDMR (2 = segment number)
Modify Drop off City	CAM2O/DO-DUB (2 = segment number)
Modify Pick up Date	CAM2D/15JUL (2 = segment number)
Modify Return Date	CAM2D/-22JUL (2 = segment number)
Modify Arrival Time	CAM2O/ARR-3P (2 = segment number)
Modify Return Time	CAM2O/DT-8A (2 = segment number)

*Verify your confirmation number after a modify, it may have changed due to a forced cancell/rebook

Delivery & Collection (Contracted / Corporate Rates Only)

Street Name/Number	*A-
City	*C-
Country code	*Y- (2 character country code)
Post code	*P-
Phone number	*T- (driver phone number)
Example delivery	/DEL-*A-address line*C-city*Y-gb*P-postcode*T-07123456789
Example collection	/COL-*A-address line*C-city*Y-gb*P-postcode*T-07123456789
Delivery & collection same address	/DEL-*A-address line*C-city*Y-GB*P-postcode*T-07123456789/ COL-*SAME

Helpful Hints

- Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.
- When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.
- One Way availability will be charged at the agreed contracted rates.
- Delivery and collection if required will be charged at agreed contracted rates.

Assistance

UK	TravelAgentSupport@erac.com or +44 (0)125 251 4756
Germany	TMCSupport@ehi.com or +49 (0)800 181 9683
France	Fr.resaassistance@ehi.com or +33 (0)144 38 61 68
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